


I/265346/2022

<p>O/o PGM (CS/CSC n RN - CFA)  Room No: 605, BSNL CO  Janpath, New Delhi 110001  Ph: 9868 506033  e-mail: naveen_kumar@bsnl.co.in</p>	 <p>भारत संचार निगम लिमिटेड  (भारत सरकार का उपक्रम)  BHARAT SANCHAR NIGAM LIMITED  (A Govt. of India Enterprise)</p>
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No: BSNLCO-CS/14/2/2022-CS\_CSC n RN-CFA

Dated: 15.07.2022

To

All CGMs  
Bharat Sanchar Nigam Ltd.  
Telecom. Circles and Metro Districts.

**Sub: Disruption of BSNL services during visit of Hon'ble Prime Minister – reg**

I am directed to convey that during the visit of Hon'ble Prime Minister in BSNL service area, it has been observed that the BSNL services had disruption during Hon'ble Prime Minister functions. .


It is informed that a letter is received from the DoT regarding this and the BSNL Management has taken it very seriously and as an advisory it is desired that the concern CGMs will ensure it provision of BSNL services during Hon'ble Prime Minister visit to avoid such incidents in future.

Further, I have been directed to convey that beside SOP (Standard Operating Procedure), the following actions to be initiated immediately

- It may be ensured that latest equipments are used by BSNL for connectivity during PM's programmes.
- The presence of a CGM level officer may be ensured in every programme of the Prime Minister, where BSNL services are utilized.

It is requested that the action may be taken as mentioned above under intimation to this office.

This is issued with the approval of the competent authority.

  
15/07/2022  
(Naveen Kumar)  
AGM (RN-CFA)

Copy for kind information:

1. Director (Ent), BSNL Board, BSNL