

O/o GM (CS&CSC)&RN-CFA  
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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

File No.: BSNLCO-CS/12/2/2020-CS\_CSC n RN-CFA

Dated: 07<sup>th</sup>, November, 2023

To,

The Chief General Managers,  
Bharat Sanchar Nigam Limited,  
All Telecom Circle / Metro Districts.

**Subject: Regarding VVIP tagging of Telecom Facilities in billing software as provided to Hon'ble Member of Parliaments & Ministers in MP categories as per endorsement of Lok Sabha/Rajya Sabha & respective Ministries to avoid disconnection/payment reminders due to non-payment and checking of Hon'ble MPs/Ministers Telecom Facilities working conditions time to time by concerned area incharge atleast once a month.**


Kindly refer to this office letter No. 9-16/2014-PHA dated 06-08-2018 (**copy enclosed**) vide which it was stated that:- "The telecom facilities bills of the MP/Minister category telecom connections (Landline, Broadband, Mobile & FTTH) for Hon'ble Ministers/MPs are being paid by concerned Ministries/Lok Sabha & Rajya Sabha Sectt to BSNL centrally through LOP BSNL. For this, the telecom facilities of the Hon'ble Ministers/MPs must be provided under VVIP Category in billing software so that the telecom facilities of the Ministers/MPs may not be disconnected due to non-payment of bills. However, private capacity telecom facilities of Ministers/MPs may be disconnected in case of non-payment of bills, where billing is being done by concerned billing area".

In this regard, it is to mention here that a sitting/meeting of Committee on Public Undertakings(CoPU) was held with BSNL on 31.10.2023, on the subject "**Comprehensive examination of BSNL**", where Hon'ble Members of the Committee raised the issue of telephonic reminders is being made by BSNL for Payment of outstanding against their telecom facilities as being provided under MP categories for which the payments are being made by respective Lok Sabha & Rajya Sabha upto their entitlements and also their telecom facilities are not working properly, sometime dead, and no body from BSNL is checking by self voluntarily.

In view of the above, the competent authority has directed to reiterate field units to ensure VVIP tagging of the telecom facilities as being provided to Hon'ble Ministers/MPs in MP categories in their respective billing systems and also ensure no any electronic & telephonic payment reminders be made to Ministers/MPs due to non-payment either by BSNL employees/billing systems nor by TIPs and further, field units are instructed to have a check of Ministers/MPs telecom facilities working conditions by physically verification/telephonically once a month atleast.

This is issued with the approval of the Competent Authority.

**Encl. As above**

  
07/11/2023

(Sudhakar Pathak)

**Asst. General Manager (CS & CSC-CFA)**



**MOST IMMEDIATE [Parliament Matter]**

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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 9-14/2014-PHA

Dated 06.08.2018

To

The Chief General Manager,  
All Telecom Circles/ Metro Districts,  
Bharat Sanchar Nigam Limited.

**Sub:- Provision of Telecom Facilities under VVIP category to the Hon'ble Union Ministers/MP category telecom connections-reg.**

In reference to the above cited subject matter, It is to mention that the Telecom facilities bills of the MP/ Minister category telecom connections (Landline, Broadband & Mobile, FTTH connections) for the Hon'ble Union Ministers/ Members of Parliament are being paid by the concerned Ministries /Lok sabha & Rajya sabha Secretariat to BSNL centrally through Liaison Officer (Parliament) of BSNL Corporate office. For this, the telecom facilities of the Hon'ble Union Ministers/ MPs must be provided under VVIP Category in billing software so that the telecom facilities of the Hon'ble Union Ministers/ MPs may not get disconnected due to non-payment of bills.

However, the private capacity telecom facilities of Minister/MPs may be disconnected in case of non-payment of bills where billing is being done by concerned SSAs.

In view of the above, It must be ensured by the Circle heads/ SSA heads that all the Telecom facilities under Minister/ MP category be provisioned into the VVIP tagging in billing software to avoid disconnection due to non-payment of bills.

Compliance must be submitted to this section please on e-mail : [agmpha@gmail.com](mailto:agmpha@gmail.com), & FAX No. 011-23356143

*[Signature]*  
AGM(PHA) 06/08/18