



A-25/MV2023

BHARAT SANCHAR NIGAM LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)
SR Cell, Corporate Office
8th Floor, Bharat Sanchar Bhawan,
Harish Chander Mathur Lane,
Janpath, New Delhi-110 001

No. BSNL/5-2/SR/2023

Dated: 16.08.2023

To

1. All CGMs, BSNL
2. PGM(Pers), BSNLCO

Sub : Conduct of 3rd Membership Verification process for electing majority representative Association of Executives in BSNL – Appointment of Observers


With reference to the subject mentioned above, it is requested that all circles shall take necessary action for appointment of Observers in sufficient number. It is advised that following officers may be deputed as observers:

- a) DGM/AGM or equivalent or above (However, while appointing Observer it should be kept in mind that executive to be appointed as Observer should be senior to ARO)
 - b) Gr. A officers from DoT (Term & DoT Cell)
 - c) Central Govt. Offices and PSUs in your circles may be approached with a request to depute their officers as Observers.
2. Necessary transport facility to the Observers (from other organization / BSNL) may be provided to enable them to supervise the election in the area under their jurisdiction. An official fully conversant with the topography of the area, the local conditions and the location of the polling booths may also be attached to assist the Observer. It should be ensured that the attached officials are neutral and of impeccable integrity.
3. **OVERVIEW OF OBSERVER'S DUTY**
- a) By dint of their seniority and long experience, Observers are expected to be in a position to assist the Management in the conduct of free and fair polls.
 - b) They will also oversee the efficient and effective management of the verification process at the field level.
 - c) Their role will start immediately after the appointment and continue during the period of the verification till the submission of their report after the counting process is over. They will provide inputs including interim reports when so required considering the gravity of the matter direct to the SR Cell.

- d) They will act as an interface between the Management and the verification machinery & the Associations participating in Verification to ensure that the rules, procedures, Instructions and guidelines related to verification are strictly and impartially complied with by all concerned. They can randomly check polling process, dispatch/tracking of ballot boxes, counting of ballot papers including postal ballot. They will visit and monitor all polling stations to see that officers deputed for polling process as per the order are available. Observers may ask for their Identity Card and order of their appointment as Presiding/Polling Officer etc. to see that any unauthorized person is not found at the polling booth.
- e) Their inputs/observations are confidential and solely for the use of the SR Cell and not for any other agency including media.
- f) It is clarified that while the formal report/input/observation sent by the Observers are meant for the use of the Management, it does not mean that the observers will not discuss with the RO/ARO/Presiding Officer/Polling Officer or Counting team, about their observation on various aspects of verification process; this is in order to facilitate midcourse corrections. All the concerned functionaries will explain the reasons and propose corrective actions on the observations of the Observers. They will take such actions as are desired by the Observers to their satisfaction. For this purpose the Presiding Officers will keep a set of Guidelines issued by SR Cell from time to time including a copy of BSNL (REA), Rules, 2014 for ready reference. Failure of the officers in charge of the process to take immediate corrective action or any irregularity or any undesirable behavior shall be brought promptly to the notice of SR Cell.
- g) However, the Observers shall submit their formal reports to the SR Cell and/or CRO only and not to any other person including the functionaries mentioned above.
- h) It should be kept in mind that the objective of the deputation of the Observer is to identify the non-compliances for immediate corrections and to facilitate field administration in ensuring a free and fair poll, apart from submitting factual report to SR Cell of the Corporate Office at the end of the whole process. The details of the officers are as follows:

Name & Designation	Contact details
Smt. Anita Johri, PGM(SR)	Tel. No. 011-23734343 Mail id: agmsr2016@gmail.com
Shri Shambhu Prasad Singh CRO 3 rd MV-2023	Tel. No. 011- 23734157 Mail id: gm.admin@bsnl.co.in

This is issued with the approval of the competent authority.


16/08/2023
P. K. Gupta
AGM (SR)

Copy to:

1. PS to Dir(HR), BSNL Board
2. Chief Returning Officer – 3rd MV