



भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

महाप्रबंधक दूरसंचार का कार्यालय, बीएसएनएल भवन, सउथ बज़ार, कण्णूर-2

O/o General Manager Telecom, BSNL Bhavan, South Bazar, Kannur-2



CITATION

Smt. Jaini Baby, Deputy General Manager(L/A), Telephone Bhavan Payyannur is retiring from service on superannuation in the afternoon of 31.05.2026 after completing 35 years and 5 months of service in DoT and BSNL.

Smt. Jaini Baby commenced her service in the Department of Telecommunications on 24.12.1990 as Junior Telecom Officer at Coaxial Maintenance, Kanhangad and was confirmed in the cadre of JTO on 24.12.1992. She was transferred and posted as JTO Microwave Kannur under SDE M/W Kannur on 24.11.1997 and was later posted as SDE(Officiating), M/W Kannur on 29.09.1999. Subsequently, she was posted as SDE Regular at M/W Kannur on 31.12.2001. She was transferred to the BSNL Corporate Office, New Delhi, on 09.04.2009, where she rendered valuable service in important assignments at the corporate level. After years of dedicated service, she was transferred and posted as AGM (PM), Kannur on 07.05.2022. She was entrusted with looking after promotion duties in the cadre of DGM on 09.06.2022 and was subsequently posted as DGM (Sales and Enterprise Business), Kannur on 10.06.2022. Later, on 07.07.2025, she was transferred and posted as DGM (L/A), Network Payyannur where she continued her service till superannuation.

Smt. Jaini Baby highly sincere, disciplined, hardworking, and possesses excellent planning, coordination, analytical, and interpersonal skills. She has rendered exemplary service in the field of telecom planning, NGN implementation, project coordination and customer service management during her tenure in BSNL. She played a key role in the maintenance and commissioning of Optical fibre, microwave equipments at DTS Kannur and contributed to achieving the Regional Best Station Award in the year 1998. She efficiently handled the prestigious IP TAX project, including vendor coordination, infrastructure readiness, training arrangements, monitoring of installation and commissioning, and processing of payments with approval from the Management Committee of BSNL Board. She has made significant contributions in the planning and implementation of NGN and C-DOT MAX NG projects across BSNL circles. She coordinated tender finalisation activities, assisted in technical and financial evaluations, prepared migration and replacement plans for life-expired TDM switches, and coordinated procurement and deployment of NGN equipments through various vendors. Her efforts greatly supported the smooth migration of legacy networks to NGN platforms and successful commissioning of NGN core switches. She also effectively coordinated with circles, vendors, NCNGN units, and BSNL Board authorities for timely implementation of the projects. During her tenure in Kannur BA, she contributed remarkably towards CM/CEA/Enterprise Business activities including FTTH expansion, leased circuit provisioning, CAF digitisation and re-verification, QOA improvement and marketing visibility initiatives. Kannur BA achieved top positions in Kerala Circle under various performance parameters including QOA and LTE integration. She also ensured timely provisioning and maintenance of critical connectivity services required for Prime Minister events and General Elections, which stands as a testimony to her commitment, leadership, and professional excellence.

Today, on the occasion of retirement of Smt. Jaini Baby, I have immense pleasure in recording my sincere appreciation for her best services rendered to Bharat Sanchar Nigam Limited. I wish her the best of health, happiness, and success on her new journey in life with her family.

Kannur,
30.05.2026.

30 MAY 2026


General Manager Telecom,
BSNL Kannur