



F.No: BSNLCO-A/11/11/2023-ESTAB

Dated: 19th Feb., 2024

OFFICE MEMORANDUM

Sub: Processing of pending payments of Ex-Gratia and pensionary benefits including leave encashment in respect of VRS-2019 retirees-reg.

It has been observed that some circles have been facing difficulties due to restrictions built into the ERP/SAP system while processing of pending payments of Ex-Gratia and Leave encashment in respect of VRS-2019 retirees. These restrictions were put in place in the ERP/SAP system in order to prevent any un-authorized/wrong payments in respect of VRS-2019 retirees against whom complaint regarding fake caste certificate was pending. The restrictions were also necessary in view of the fact that payment of terminal benefits in respect of large number of cases of VRS-2019 retirees were required to be settled.

2. Now, very few cases are pending where release of retirement benefits in respect of VRS-2019 retirees are required to be executed as and when the retirees become eligible for payment of such benefits. Therefore, the general restrictions incorporated in the ERP system have now been removed. However, it is now imperative that the release of withheld payments to VRS-2019 retirees are made by the Circles only after carefully ascertaining regarding eligibility for such payment as per extant rules. The responsibility of ensuring correctness/genuineness of payment shall be solely with the concerned circles.

3. In this regard, it is requested that the authorization allowed for processing of payments in respect of VRS-2019 retirees may be reviewed and only those officers, who are directly involved in the process may be allowed due authorization in ERP system. Further, in case of any change in last pay drawn due to re-fixation of pay on any ground, it may be ensured that the calculation of Ex-Gratia, leave encashment and other retirement benefits in respect of VRS-2019 retirees are approved by the IFA of the concerned circle.

[Sanjeev Kumar]

Asstt. General Manager (Estt.I)

Tel. No. 23037477

To,

All Heads of Telecom Circles &
All Heads of Other Administrative Units,
Bharat Sanchar Nigam Limited

Copy to:

1. PPS to CMD, BSNL, New Delhi.
2. PPS to All Directors, BSNL Board.
3. CVO, BSNL CO, Eastern Court Complex, Janpath, New Delhi.
4. PGM(Pers.)/ PGM(CA & ERP-FICO)/PGM(EF)/CGM(BW)/ CGM(Elect.)/ CGM (Arch.),BSNL CO.
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