

1/383288/2023

CORPORATE OFFICE

Training Cell, Eastern Court

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(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

Letter No.: BSNLCO-TRG/26(11)/2/2021-TRAINING

Dated: 27. 01.2023

To,

All Heads of circles,

All Heads of Other Administrative Units,

Bharat Sanchar Nigam Limited

(Through BSNL intranet portal)

Sub: Regarding imparting Motivational Training "CUSTOMER/ CITIZEN CENTRICITY PROGRAM" for LICE JTOs trainees under Training at various training centers wef 04-02-2023(Saturday) for 3 Days (4th , 6th and 7th Feb 23) just after the completion of their JTO Phase-I Training.

This is in reference to this office letter No.: BSNLCO-TRG/26(11)/2/2021-TRAINING dated: 25.11.2022 and subsequent letter No:ALTTC-A. T/41(11)/7//2022-Skill Development dated; 20.12.2022 from ALTTC, GZB, vide which instruction were issued to impart Motivational Training "CUSTOMER/ CITIZEN CENTRICITY PROGRAM" to approx. 40,000 BSNL employees (Both Executives and Non- Executives) in leftover BAs in phase-II.

In this continuation approval of competent authority is hereby conveyed to conduct aforementioned Karmayogi Motivational training for LICE JTOs trainees under Training at various training centers wef 04-02-2023(Saturday) for 3 Days (i.e. on 4th , 6th and 7th Feb 23) just after the completion of their JTO Phase-I Training on 03-02-2023.

In view of above, all the CGMs of concerned circles are requested to start the field training of above JTOs from 08.02.2023.

This is issues with the approval of Director (HR), BSNL Board.

मनोज
27/01/2023

(Manoj Kumar Chawla)
DGM (Training), BSNL CO.

Copy to:

1. PPS to Director (HR) , BSNL CO.
2. CGM (ALTTC), Ghaziabad.
3. Sr GM (Est), BSNL CO, New Delhi
4. GM (Pers), BSNL CO, BSNL CO New Delhi.
5. Principals, all ZTTCs/RTTCs.